

Electronic Acknowledgement Receipt

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Title of Invention:	Contact center resource allocation based on work bidding/auction
First Named Inventor/Applicant Name:	Andrew D. Flockhart
Customer Number:	48500
Filer:	Douglas W. Swartz/Debra Kesner
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File Listing:

Document Number	Document Description	File Name	File Size(Bytes)/ Message Digest	Multi Part /.zip	Pages (if appl.)
1		IDS_15.pdf	210393 9e577d03a04ff4efeca519803283760549722b4f1	yes	3

	Multipart Description/PDF files in .zip description		
	Document Description	Start	End
	Transmittal Letter	1	2
	Information Disclosure Statement (IDS) Filed (SB/08)	3	3
Warnings:			
Information:			
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